

# A vital time for video chat

## No apps, downloads or plugins needed

### Video chat made simple

The recent inability to have face-to-face conversations has been problematic for many, but perhaps particularly for those more isolated and vulnerable customers during these challenging times. Video helps regain some of that lost connection.

Our video chat tool requires no downloads or plugins for either party, and is incredibly simple for *anyone* to use. Several people can attend, meaning customers in different locations can connect with one or more advisors. Screen sharing helps you ‘get together’ over documents, applications and more, with the option to securely record audio and video.

It couldn’t be easier to implement either – integrating into all your existing workflows.

[Find out more about video chat >](#)

### Highlights

- No downloads or plugins for either customer or advisor
- Advisor can securely use their phone or iPad – no webcam or headset required
- Screen sharing for all parties
- Supports multiple participants
- Recording of audio and video

### A bit about us

ContactPartners helps businesses transform customer touchpoints through the strategic use of clever technology. With over 20 years’ experience working with some of the biggest UK banks, we’ll help you break down your digital transformation into manageable chunks. Whether you’re trying to improve customer experience or looking to increase the effectiveness of the business behind the scenes – we’ve got you covered. We’ll work with you to design and build custom touchpoint tech to reduce costs and increase revenues, within a limited budget and time, and with a simple goal: really happy customers.

## Ready to say hello?

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